

# Problem-solving

**1. Problem I want to resolve**

**2. What do I want**

**3. Brainstorm possible solutions**

**A**

**B**

**C**

**D**

## Problem Solving (continued)

### 4. Desirable options

	PROS	CONS
A	(i) (ii) (iii) (iv)	(i) (ii) (iii) (iv)
B	(i) (ii) (iii) (iv)	(i) (ii) (iii)
C	(i) (ii) (iii) (iv)	(i) (ii) (iii) (iv)
D	(i) (ii) (iii) (iv)	(i) (ii) (iii) (iv)

### 5. Decide on best solution(s)

### 6. What action will I take

### 7. What happened